



Om Bayas

Integration Engineer

PROFILE SUMMARY

Experienced Integration Engineer with expertise in ServiceNow Development, including IT Service Management (ITSM), Custom Application development, Service Catalogue, IntegrationHub, and Scripted Web Services. Proven track record in Workato Integrations with strong skills in Connector Development. Seeking opportunities to utilize technical proficiency and contribute to impactful integration projects.

PERSONAL INFORMATION

- ✉ Email
om.bayas01@gmail.com
- 📞 Mobile
(+91) 8275895474
- 📅 Total work experience
1 Year 5 Months
- 🌐 Social Link
<https://www.linkedin.com/om-bayas>

KEY SKILLS

- Workflow Automation
- AcIs
- Workflow Analysis
- Business Rules
- Service Catalog
- ServiceNow Development
- Scripting
- Javascript
- ITSM
- Ruby
- Python
- SQL
- ServiceNow
- ServiceNow Developer
- ServiceNow Administrator
- Workato

EDUCATION

- 2023 B.Tech/B.E.
All India Shri Shivaji Memorial Society's College of Engineering
- 2019 XIIth
English
- 2017 Xth
English

WORK EXPERIENCE

- Sep 2023 - Present Integration Engineer
Bristlecone
Experienced Integration Engineer specializing in ServiceNow (IntegrationHub, ITSM, ITOM, HRSD, and Custom Apps) and Workato Automation (Connector Development and Recipe Lifecycle Management).

INTERNSHIP

- 31 Days
SAJ Test Plant

Projects

OTHER PERSONAL DETAILS

City	Pune
Country	INDIA

LANGUAGES

- English
- Hindi
- Marathi
- German

25 Days

Freshservice - Oracle HCM Integration

Objective: Developed a Custom Workato Connector from the ground up to integrate HRSD functionalities of Oracle HCM with Freshworks, enabling seamless data exchange and operational efficiency. Contributions: - Connector Development: Designed and implemented a fully customized connector to meet specific integration requirements, ensuring compatibility between Oracle HCM and Freshworks. - Developed Triggers to enable real-time data synchronization and monitoring. - Built Custom Actions to support complex workflows and enhance recipe design flexibility. - Recipe Support: Provided essential building blocks to simplify recipe creation, ensuring end-users could efficiently automate HR processes.

92 Days

Freshservice - SAP SF Recipes

Objective: Enabled integration of HRSD functionalities between SAP SuccessFactors and Freshservice, focusing on automating key processes such as User Syncing, User Onboarding, and User Termination to improve operational efficiency. Contributions: -Recipe Development: Designed and implemented Workato Recipes leveraging the pre-built SAP SuccessFactors connector. -Connector Customization: Utilized Workato's Connector SDK and API collections to modify and enhance the functionality of the pre-built connector, addressing specific integration needs and improving performance. -Process Automation: Streamlined critical HR workflows by aligning SuccessFactors' functionalities with Freshservice, reducing manual effort and error rates.

62 Days

S2P - Ariba Integration

Goal: Addressed the lack of a unified "front door" for users' procurement processes by providing a streamlined solution. Objective: Designed and implemented an integration project to establish a single, seamless workflow for users' procurement needs directly within their ServiceNow instances. Contributions: Played a key role in developing a custom application leveraging ServiceNow IntegrationHub. Delivered enhanced functionalities using tools and methodologies such as UI Builder for user-centric interfaces, Business Rules for process automation, and Scripted Web Services for efficient external integrations. Collaborated closely with the team to ensure a scalable and robust solution that aligns with organizational goals.

213 Days



Source-to-Pay Operations

Objective: Streamlined Source-to-Pay Operations by integrating SAP functionalities seamlessly into ServiceNow.
Scope: Focused on the implementation and integration of SAP systems within ServiceNow, enabling efficient procurement and operational workflows. Contributions: - Designed and developed custom spokes (Scoped Applications) for SAP Ariba, SAP S/4HANA OData, and SAP S/4HANA Cloud. - Leveraged REST APIs and ServiceNow's IntegrationHub (Flow Designer) module to ensure robust and secure integrations. - Delivered tailored solutions that enhanced data flow, process automation, and operational transparency across the Source-to-Pay lifecycle.

COURSES & CERTIFICATIONS

- Workato Automation Pro 1 (Valid upto September 2026)
- Workato Automation Pro 2 (Valid upto September 2026)
- Workato Automation Pro 3 (Valid upto October 2026)
- JavaScript Course
- The Complete ServiceNow System Administrator Course
- The Complete ServiceNow Developer Course